



May 2004

What's On in LS

Learning Systems Enterprises

Museums and Collections Services

Museums and Collections Services honoured the University of Alberta Museums' volunteers during an evening celebration held at Rutherford House on Wednesday, April 14. The celebration was the fifth annual volunteer recognition event presented by MACS and featured the presentation of the second annual University of Alberta Museums' Volunteers of the Year Award to Vlada Blinova, a volunteer with the University's Clothing and Textiles Collection in the Department of Human Ecology. Janine Andrews, executive director of MACS, was MC for the evening, and Ernie Ingles was the special guest.

PLUS!

Coming soon as part of The Works Art and Design Festival (June 25 to July 7), the University of Alberta Museums will be producing an exciting new multidisciplinary exhibit called *Art of Inspiration*. Watch for more information soon...

NEOS Library Consortium

The NEOS Library Consortium is getting ready for its one-day conference on June 4, 2004. Staff from NEOS member libraries will have the opportunity to attend a variety of sessions on such topics as reference linking, information literacy, and developing public service skills. The conference will be held at The King's University College and is open to all staff of the University of Alberta Libraries. For more information and online registration, please visit the NEOS Web site at: www.neoslibraries.ca

University of Alberta Press

Mary Mahoney-Robson and Michael Luski will be attending Congress 2004 in Winnipeg, from May 29-June 5.

Alan Brownoff will be attending the Design and Production Manager's Meeting (American Association of University Presses) in Montreal, May 5-7.

The book launch for *Rolling On* by Gerald Hankins will take place at McNally Robinson, in Calgary on May 4th.

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What's On in LS is a newsletter to inform LS staff of events and activities happening in LS units, and to recognize individuals, honours and awards.

Unit Contacts

- Office of the AVP – Tami Oliphant
- Bookstore – Ross Jopling
- KC – Geoff Harder
- Libraries – Pam Ryan
- LSE – Frannie Blondheim
- TTC – Kevin Moffitt
- U of A Press – Cathie Crooks

Technology Training Centre

New Business Analyst Courses

There are many technically skilled people on campus but often there is a need to define, plan, propose and basically sell your ideas to administration. The Technology Training Centre has recognized this need and is offering Business Analyst courses which will help UofA technical staff round out their skill set. Topics for the Introductory Course include:

Introduction

- The role of a Business Analyst
- Skills required by a Business Analyst

Determining Requirements

- Defining the scope of the project
- Identifying business processes and business rules
- Business requirements vs. data requirements
- Eliciting requirements from users

Documenting Requirements

- Various documentation techniques and formats
- Creating workflow diagrams
- Use case diagrams and scenarios
- As-is vs. to-be scenarios
- Technical writing guidelines

Process and Workflow Modeling

- Concepts of modeling
- Various types of models
- Functional decomposition
- Building, analyzing, and validating workflow models

Object Oriented Modeling

- What is Object Orientation?
- Concepts of Object Orientation -

objects, classes, inheritance, polymorphism, etc.

- UML Class diagrams
- UML Activity diagrams
- UML Interaction diagrams
- CASE tools

Optional Topics

- Essentials of project management
- Creating a proposal
- Cost/benefit analysis

The pilot course will be running the week of May 17, 2004. The cost for **UofA staff is \$750.00**.

Additional information is available on the TTC web site at www.ualberta.ca/trainingT.

Group rates and customization are also available. Please contact Kathy Rondeau at 492-1397 or email training@ualberta.ca for more details.

The Business Analyst course is taught by Anita Weiler, a business analyst and instructor contracted by the TTC.

Libraries

2004 LibQUAL+ Survey Closes

For the third year in a row, the University of Alberta Libraries participated in the Association of Research Libraries' LibQUAL+ web-based survey that helps libraries assess and improve library services, as well as solicit, track, understand, and act upon users' opinions of service quality. Our survey closed to responses on April 30th and preliminary results show consistent student response rates over the three years with the

2004 undergraduate student response rate at 23% and 25% for graduate students. Complete results will be available in early summer and results sessions for library staff will be scheduled in August.

Web Services Evaluation

In response to previous LibQUAL+ survey results, a study is underway to gather detailed feedback from library users on their needs and preferences for University of Alberta Library web site services. A series of interviews with undergraduate students, graduate students, and faculty members began in April, and will continue into May, to obtain opinions about, and preferences for, accessing information via the University of Alberta Libraries' web site. Interview questions include a targeted review of current library web site services and interview questions also solicit opinion on prototypes of potential web services.

Knowledge Common

The Knowledge Common will be closed from April 26 – June 20 for hardware and software upgrades. The upgrades will kick-off the first of several exciting changes to our facility and service, all slated to happen over the Spring and Summer terms.