



November 2003

What's On in LS

Office of the AVP

Learning Services (LS) will be hosting the University of Alberta Senate reception on Thursday, December 4th in the Rutherford Reading Room. This is an excellent opportunity to showcase LS, and Ernie Ingles extends his appreciation to everyone who is helping out.

Ernie was recently awarded the "LISAA Honorary Alumni Award" from the School of Library and Information Studies on campus. The award committee cited his leadership, innovation, and commitment to the field of librarianship.

Mary-Ann Ross, Learning Services, was the winner of the first "Profiles of Excellence" award. She received a \$25.00 gift certificate from the Bookstore. Other nominees included Kathy Tkachuk, Kathy Magwood, David Jones, Charlene Chauvette, Kevin Moffitt, Rita John, Vicki Barrow, and Russell Eccles. Congratulations to all our deserving nominees! Please forward additional nominations to the LS Web site.

The Campus Campaign is underway. The goal is to get 2,003 donors by the end of the 2003 calendar year. In addition, LS staff is sponsoring the "Staff of Learning Services Student Leadership Award" in recognition of

the value LS employees place on education. For more information, check out the LS Web site:

<http://www.ls.ualberta.ca>

Learning Systems Enterprises

Museums and Collections Services (MACS)

Janine Andrews, Executive Director of Learning Systems Enterprises, which includes MACS, was honored by Museums Alberta with the "Outstanding Individual of the Year Award" for 2003. Janine has been instrumental in the development of a number of collaborative projects such as the Virtual Museum and the Muse Project. She was honored for her dedicated leadership, vision, and passion.

In addition to Janine's award, Museums and Collections Services won the 2003 "Museums Alberta Public Programs Award" for the Muse Project, "a curriculum-based program that enables teachers and students to discover the world of research through the University's collections. The Public Programs award recognizes outstanding projects that demonstrate creative and innovative practices related to public programming."

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What's On in LS is a newsletter to inform LS staff of events and activities happening in LS units, and to recognize individuals, teams, and groups who have received honours and awards.

For more information please see the MACS Web site at:

<http://www.museums.ualberta.ca>

Museums and Collections Services has hired Jonathan Meakin to fill the position of Communications and Outreach Coordinator. Jonathan will be responsible for marketing, communication plans, media relations, and liaising with the Friends of the University of Alberta Museums, among other duties.

Jonathan brings a wealth of experience to the position having worked for the City of Edmonton, Fringe Theatre Adventures, and West Edmonton Mall. He is currently finishing his PhD in English at the University of Alberta. Welcome, Jonathan!

NEOS Library Consortium

The NEOS Library Consortium welcomes a new manager, Anne Carr-Wiggin. Prior to working at NEOS, Anne was the Program Coordinator at The Alberta Library. Welcome, Anne!

Information and Privacy Office

The Information and Privacy Office is offering two IP Dialogue Sessions open to all members of the University community.

The first session is being offered on Tuesday, November 4th, from 10:30-12:00 in TBW2 (Tory Breezeway). The session, "Disclosure of Personal Information and Information Sharing Agreements," will cover what principles govern the disclosure of personal information both within the

University community and with external bodies. The session includes specific references related to sharing information with the alumni, student, and graduate students associations, with staff associations, and with government and external agencies. Session presenters are Linda Richardson, Access and Privacy Consultant, and Gordon Unger, Access and Privacy Advisor, University of Alberta.

The second session offered on Tuesday, December 2nd, from 10:30-12:00 in TBW2 is titled "Elements of a Compliance Audit." This session is aimed primarily at departmental administrators and liaison officers and will address the questions each department needs to ask when reviewing internal procedures for the management of personal information. Presenters are John Ennis, Office of the Information and Privacy Commissioner of Alberta, and Gordon Unger.

Please register with Nelda Hinds at nelda.hinds@ualberta.ca to attend these sessions.

ONEcard Office

A new Print Management System (public printing) was deployed to over 50 locations throughout campus. This system was developed with a direct interface into the ONEcard system. The benefits of this move include a more intuitive customer interface and more flexibility in selecting hardware—for example, now colour printers can be used for public use.

LS Units:

Office of the AVP

Bookstore

Knowledge Common

Learning Systems Enterprises

- Archives
- Information and Privacy Office
- Museums and Collections
- NEOS Library Consortium
- ONEcard

LS Portfolio Services

- Communications & Planning
- Copyright
- Financial Processing
- Fundraising

Technology Training Centre

U of A Press

University of Alberta Libraries

Web site:

<http://www.ls.ualberta.ca>

ONEcard quick fact:

The ONEcard is used for approximately 60,000 public printing transactions every month!

In addition, the ONEcard Web site has had a makeover. Not only is the Web site new, but soon there will be self-serve functions as well, including Web-based statements and Web-enabled credit card deposits. Check out the new Web site at: <http://www.ONEcard.ualberta.ca>.

Bookstore

The Bookstore is undergoing a Business Case Review. Because of the University's current financial situation, the Funding Solutions Task Force is looking for funding solutions, revenue generating mechanisms, and cost containment measures.

An independent business consultant has been hired to do the review and they have been directed to work closely with staff. The review will analyse best practices in the Bookstore, and recommend whether or not the Bookstore should be outsourced or co-outsourced, or alternatively that the mandate should be changed from a not-for-profit to a profit-generating venture, among other analyses.

The recommendations contained in the BCR will be sent to the Executive Planning Committee. The Executive Planning Committee can then decide on whether or not further action is warranted.

For more details, please see the October edition of NASA News at: http://www.ualberta.ca/NASA/News_and_Views/newsletter.htm

The Bookstore is holding its annual Yellow Sale from November to December. In addition, the Bookstore is selling Oilers tickets for \$39.95 each—stop by the Bookstore information desk to inquire or purchase tickets.

University of Alberta Libraries

According to an article published in the September 11th issue of *The Gateway*, both *Maclean's* and the Association of Research Libraries ranked the University of Alberta Libraries second in Canada.

Over the summer, the U of A Libraries and a number of individuals won several awards, including the following:

- Kathleen De Long was awarded the 2003 “Miles Blackwell Award for Outstanding Academic Librarianship.”
- The University of Alberta shared the 2003 “CLA/OCLC Canada Award for Resource Sharing Achievement” with the University of New Brunswick for their success in a collaborative online reference project.
- Jeanette Buckingham was awarded the Canadian Association of University Teachers Academic Librarians’ “Distinguished Service Award.”

- Doug Poff (for the U of A), Alberta Community Development, and the Alberta Public Library Electronic Network were awarded the 2003 “Premier's Award for Excellence” (Bronze Category).
- Another award won in Toronto was for the broader accomplishments of the U of A library team. One, the 2003 “CLA/3M Canada Award for Achievement in Technical Services,” was awarded to the U of A in recognition of their novel approach to electronic journal management with their Electronic Journals Database.
- At the Second International Evidence Based Librarianship Conference, hosted at the U of A in June, the “Best Research Paper Award” went to the U of A research team of Denise Koufogiannakis, Ellen Crumley, and Linda Slater. The “Runner-Up Research Paper Award” was won by Juliet Nielsen, also of the U of A.

Knowledge Common

Geoff Harder, Public Services Librarian in Cameron Library, is the new manager of the Knowledge Common. He supervises a staff of 10 from across LS units in addition to 3 students. Currently Geoff is undertaking a trial of a Web log (blog) to facilitate communication among KC staff members.

University of Alberta Press

November 21st will see the launch of George Melnyk’s newest publication, *Poetics of Naming*, at Audrey’s Books.

In the meantime, UAP staff will be attending a number of conferences, such as the Association of Canadian Studies in the United States conference in Portland, Oregon.

Linda Cameron (UAP) is continuing with her heavy travel schedule and will be representing the UAP at conferences and meetings with key industry players like Chapters/Indigo; she will be in Montreal for the Export of Canadian Books board meeting, and the Annual General Meeting for the Association of Canadian University Presses. Following these meetings, Linda will participate in lobbying meetings with the Canada Council and the Department of Canadian Heritage.

Contacts

Please forward any events, activities, or awards for inclusion in *What's On in LS* to your unit contact:

Office of the AVP – Tami Oliphant
Bookstore – Ross Jopling
KC – Geoff Harder
Libraries – Grace Romanow
LSE – Frannie Blondheim
TTC – Kevin Moffitt
U of A Press – Cathie Crooks

Libraries quick fact:

The U of A Libraries has the second largest collection in Canada: over 6 million volumes.
